

## EXPERIENCE

### UX Product Designer

Cappex Chicago IL · Jun 2017 - Present

- Design interactions and user interfaces to support a new web product that helps prospective students discover colleges based on their goals.
- Manage and conduct quantitative and qualitative user research using methods including contextual interviews, surveys, usability testing, card sorting, and A/B testing.
- Worked closely with PMs to develop personas, experience map, workflow diagram, wireframe, and hi-fi prototypes.

### UX Design Intern

Ansys Pittsburgh PA · Jan 2017 - Apr 2017

- Provided interaction design to refine the experience of a new desktop application that allows users to create mini programs on Ansys platform.
- Conducted heuristics evaluation and remote usability testing to identify potential usability issues.

### UX Design Team Lead

UM Design Clinic Ann Arbor MI · Aug 2016 - Dec 2016

- Led a team of 6 designers and researchers to design a cross-platform application on both mobile and web for a startup that focuses on athletes' brain health.
- Created the project plan with weekly milestone goals and communicated with clients to refine project scope, requirements, and deliverables.

### UI/UX Design Intern

Axxess Dallas TX · May 2016 - Aug 2016

- Redesigned public products and internal tools by creating responsive designs, wireframe, and hi-fi prototypes.

### Product Manger Intern

Jackson City Hall Jackson MI · Jan 2016 - Apr 2016

- Acted as the PM to oversee the implementation of a new web service that allows online business registration for the city.

### Field Operations Coordinator

Google / Google Express Aug 2014 - Apr 2015

- Operated the route dispatching system and provided daily analysis to enhance day-to-day field operations.

## EDUCATION

### University of Michigan

Master's Degree May 2017

Information - Human-Computer Interaction

### Penn State University

Bachelor's Degree Aug 2017

Supply Chain and Information Systems

## SKILLS

#### Design

Persona, Experience Map, Wireframing, Hi-fidelity User Interface, Prototyping

#### Research

Interview, Survey, Contextual Inquiry, Affinity Diagram, Card Sorting, Usability Testing, Heuristics Evaluation, Conversational Testing

#### Tools & Software

Sketch, InVision, Adobe Suite, Axure, Balsamiq, Justinmind

#### Programming

HTML&CSS, Javascript, R, Python

## OTHER EXPERIENCE

#### Speaker/Presenter

UX Camp (2018), ACM CHI Conference (2016), UMSI expoStion (2016)

#### Writer/Co-Writer

UX Collective (2018), UXPA Magazine (2017), CHI '16 Proceedings (2016)